

**Investment
Services
Information
WebTrader**

Introduction

In the Investment Services Information, DEGIRO provides the details of the contractual relation that DEGIRO has entered into with you in the Client Agreement and a more detailed explanation of its services and contracts. In this reference work, you can also read about the general and specific risks associated with investing in Financial Instruments. We recommend that you read the Investment Services Information and prepare well for investing, so that you can do this in a responsible manner.

The Investment Services Information is part of the Client Agreement. In the Investment Services Information, capitalised terms have the meaning as defined in the Client Agreement or as defined in the Investment Services Information.

If you have any questions, comments and/or suggestions, please contact the DEGIRO Customer Service Desk. You can find the contact details and availability of the Customer Service Desk on the Website.

Documents

The Investment Services Information consists of the following documents:

- **WebTrader (this document)**
- Profiles
- Investment Funds
- Investment Services
- Orders and Order execution policy
- Corporate actions, expirations and administrative actions
- Fees
- Characteristics and risks of Financial Instruments
- Security Value, Risk, Debit Money and Debit Securities

WebTrader

1. WebTrader

When you become a Client, DEGIRO creates a Personal Page for you in WebTrader. You can log on to your Personal Page in WebTrader with the user name and password that you choose for yourself. Once you have been accepted by DEGIRO you can log in and use the services of DEGIRO.

2. Limited mobile version

WebTrader is also available in the form of a mobile app. Be aware that not all functionality of the full internet version will be available on the limited mobile version.

3. User name and password

During the registration procedure, we ask you to choose a unique user name and password. Together, these form your Access Code for WebTrader. You should keep this information secure and make sure that it is not revealed to third parties. The password should consist of at least 1 capital letter, 1 figure and 6 characters. If you lose your user name, please contact Customer Services. If you have forgotten your password or when you want to set a new password, you can do this by clicking 'Forgotten log-in details' on the log-in page. In order to change your password, you must be able to receive e-mail messages to the e-mail address known to us.

4. More than one Personal Page in WebTrader

If you wish, you can open more than one Personal Page in WebTrader. On each Personal Page in WebTrader, DEGIRO will serve you as a separate client (but be aware that a deficit in the one Personal Page, will be recovered from the other Personal Page). In this way, you can maintain different investment portfolios. For example, you could have a long only portfolio on a Personal Page with the Profile Custody and a trading portfolio for the part of your assets that you want to invest more actively under separate Personal Page with Profile Trader. For a clarification of the Profiles you are referred to the document [Profiles](#) in the Investment Services Information. You open a new Personal Page in WebTrader by registering at the Website as a new client. For each Personal Page on which you want to make use of either of the services Derivatives, Debit Money or Debit Securities, you need to accept the relevant Appendix for this service.