

Investment

Services

Information

Corporate actions,
expirations and
administrative actions

Introduction

In the Investment Services Information, DEGIRO provides the details of the contractual relation that DEGIRO has entered into with you in the Client Agreement and a more detailed explanation of its services and contracts. In this reference work, you can also read about the general and specific risks associated with investing in Financial Instruments. We recommend that you read the Investment Services Information and prepare well for investing, so that you can do this in a responsible manner.

The Investment Services Information is part of the Client Agreement. In the Investment Services Information, capitalised terms have the meaning as defined in the Client Agreement or as defined in the Investment Services Information.

If you have any questions, comments and/or suggestions, please contact the DEGIRO Customer Service Desk. You can find the contact details and availability of the Customer Service Desk on the Website.

Documents

The Investment Services Information consists of the following documents:

- WebTrader
- Profiles
- Investment Funds
- Investment Services
- Orders and Order execution policy
- **Corporate actions, expirations and administrative actions (this document)**
- Fees
- Characteristics and risks of Financial Instruments
- Security Value, Risk, Debit Money and Debit Securities

Corporate actions, expirations and administrative actions

1. Corporate actions

1.1 Corporate action information

Corporate action information

DEGIRO provides access to its clients to Financial Instruments on many different markets worldwide. DEGIRO endeavours to collect as much as possible relevant corporate action information from its network and data vendors so as to be able to inform its clients as complete and timely as possible. You should be aware though, that the information provided by DEGIRO will not always be complete and it remains your own responsibility to check corporate action information with regard to the specific Financial Instruments held by you. Clearly, this is especially important when you hold more exotic or less liquid investments in your Balance.

1.2 Corporate action Instructions

Email when you must make a choice

For corporate actions that require a choice from you, we will on a best effort basis endeavour to timely send you an email in which we invite you to provide us with your Instruction.

With DEGIRO you can submit corporate action Instructions in the following ways:

WebTrader (not yet fully available; see WebTrader):

You can submit your preferred choice for a corporate action through the WebTrader.

Submit via email:

You can submit your preferred choice for a corporate action by Email to our Ordersdesk.

Submit via telephone:

When email is not available to you, you can submit your preferred choice for a corporate action by telephone to our Orderdesk.

Deadline

Any corporate action Instruction must be received by DEGIRO before the deadline. The deadline is the date and time specified as such by DEGIRO. The deadline that DEGIRO uses for corporate actions may differ from the date and time specified by the issuer. We do this because naturally, we will have to be able to process your instructions and we want to avoid last-minute errors when doing so. In principle, you can change the choice that your made for a corporate action until the deadline. If we use the word 'deadline' in this document, the deadline is meant as is set by DEGIRO. When you haven't received a deadline from DEGIRO regarding a corporate action, than you must sent your Instruction to DEGIRO well before the deadline given by the issuer, so that DEGIRO can timely forward your instruction to the issuer.

1.3 Corporate actions

Optional dividend: sometimes the issuer of a share offers the choice between dividend in the form of money ('cash' dividend) or in the form of securities ('stock' dividend). At DEGIRO you will irrespective of the way DEGIRO has received the dividend, generally receive the amount of the cash dividend minus the applicable dividend tax. Usually an amount of tax will be withheld on the payment of dividend in the form of money. The net amount that you receive, may differ, depending upon the way DEGIRO has received and processed the dividend.

If you, as an exception to the above, wish to receive dividend in the form of Securities, then you must inform DEGIRO within three Trading Days after ex date (the date that the issuer pays out the dividend) of your preference. DEGIRO will then endeavour to procure that you receive dividend in the form of securities. For this option, DEGIRO charges a fee. You can find the amount of this fee in the document [Fees](#).

Claim rights: As shareholder you may receive claim rights (also 'claims' or 'rights'). With the claim rights you can buy shares for a reduced price. In most cases you can choose whether to use the claim rights or to sell them. In both cases you must act before the deadline. If you want to exercise your claim rights, you must ensure that timely before the deadline, you have sufficient money or room under the service Debit Money for the settlement.

Note well: if you do not sell or exercise your claim rights before the deadline, **they expire with no value**.

Convertible bonds: These bonds can normally be converted into shares from the first exercise date until the expiry date. If you do not convert your bond into shares, you receive the par value on the expiry date (unless a credit event has taken place).

IPOs: If DEGIRO offers this, you can subscribe for an initial public offering (IPO) until the deadline. You can subscribe by entering the number of Securities that you wish to buy at issuance. Your Order will always be a Market Order. DEGIRO then checks whether you have sufficient money or room under the service Debit Money for the number of Securities that you wish to buy multiplied by the maximum price specified by the issuer. This amount will be blocked in your Balance until the time when it becomes clear how many Securities you have been allocated, and for which price.

Share purchasing programmes: If DEGIRO makes this possible, you can register until the deadline that you wish to sell your shares under a share purchasing program. You register by entering the number of shares that may be sold. Your registered position will be temporarily blocked and cannot, therefore, be sold otherwise.

General meeting of shareholders: Where DEGIRO makes this possible, you can register for meetings of shareholders. You enter the number of shares that you wish to represent. These shares are blocked until the date of the meeting and cannot, therefore, be sold. Attending to a shareholders meeting is not possible or practicable in each jurisdiction and for each issuer and can only be enabled by DEGIRO on a best effort basis. Please see the document [Fees](#) for the fees that apply.

Acquisition in money: When there is a bid in money for Securities that you hold, you can register all or part of your Securities for the bid until the deadline. As a consequence, these Securities will be temporarily blocked. While these Securities are blocked, you cannot sell them

otherwise. After realisation of the bid, you receive the offered amount in exchange for the Securities that have been bought from you on the payment date.

Acquisition in Securities: When there is a bid in Securities for Securities that you hold, you can choose to register all or part of your Securities for that bid until the deadline. As a consequence, these Securities will be temporarily blocked. While these Securities are blocked, you cannot sell them otherwise. After realisation of the bid, you receive the offered Securities in exchange for the Securities that have been bought from you on the payment date.

Acquisition in money & Securities: When there is a bid in money & Securities for Securities that you hold, you can choose to register all or part of your Securities for that bid until the deadline. As a consequence these Securities will be temporarily blocked. While these Securities are blocked, you cannot sell them otherwise. On realisation of the bid, you receive the offered money and Securities in exchange for the Securities that have been bought from you on the payment date.

NOTE WELL: Especially with the settlement of cross border corporate actions, errors are regularly made. It is very important that you closely monitor the timely delivery of the Financial Instruments that result from a corporate action. If you have not received the Financial Instruments on the purported settlement date, then you should contact DEGIRO within 24 hours. If you fail to do so, it may no longer be possible to receive the Financial Instruments you subscribed to.

DEGIRO: As Execution Only Client it is your responsibility to timely act on corporate actions relating to the Securities held by you. You acknowledge and agree that DEGIRO is entitled, but not obliged to take any such actions for your risk and account if you fail to do so. If DEGIRO does this, DEGIRO is deemed to do so at your Instruction. When dealing with corporate actions, DEGIRO may deviate from the instructions of its customers where DEGIRO prefers to do so from a practical or commercial perspective. DEGIRO will take care that this will not be to the detriment of you as Client.

US Securities: for corporate actions (especially mergers and take overs) relating to Securities from which the issuing company is incorporated in the US, complex fiscal rules apply. DEGIRO will calculate any amount to be paid to you in relation to such corporate action under the assumption that neither you nor your spouse, partner, (adopted) children, grandchildren, parents, a partnership to which you are a partner, an estate to which you are a beneficiary, a trust for which you are the beneficiary or the owner, a legal entity in which you own 50% or more of the shares, or, if Client is a legal entity, the shareholder that owns 50% or more of your shares, holds any of the same Securities to which the corporate action relates, other than the Securities held by you with DEGIRO. If this assumption is not correct (taking into account that any person who has an option to acquire the Securities is deemed to own the Securities), you must inform DEGIRO hereof as soon as possible.

2. Derivatives and warrants

2.1 Instructions

With DEGIRO you can submit your Instructions with regard to the exercise of Derivatives and warrants in the following ways:

WebTrader (not yet fully available; see WebTrader):

You can submit your Instruction through WebTrader.

Submit via email:

You can submit your Instruction by email to our Ordersdesk.

Submit via telephone:

When email is not available to you, you can submit your Instruction by telephone to our Orderdesk.

Deadline

Any exercise Instruction must be received by DEGIRO before the deadline. The deadline is the date and time specified as such by DEGIRO.

2.2 Exercise of long positions in Derivatives and warrants

American style money settled options: American style money settled options can be exercised at any time. If you do nothing, the difference between the expiry price and the strike for these money settled options, if positive, will be credited to your Balance on expiry.

American style stock settled options: These options can be exercised at any time. If you do not exercise your long stock settled options, they expire with no value.

Early exercise call: holders of a long call option in shares wishing to qualify for **dividends** must exercise the call option before 17:40 C(E)ST on the day before the share goes EX. An exercise order that you place after 17:40 C(E)ST on the day before EX date will not be processed until the next trading day (the EX date). You then receive no dividend.

European style money settled options: These options can only be exercised towards the expiry date. If you do nothing, the difference between the expiry price and the strike price, if positive, will be credited to your Balance after expiration.

European style stock settled options: These options can only be exercised on the expiry date. If you do not exercise your long stock settled options, they expire with no value.

Physical and stock settled futures: If holding a position in the underlying instruments is not permitted at DEGIRO (for example, you cannot hold potatoes or gold at DEGIRO), this position will be closed automatically after the deadline has passed. This closure takes place 'at best'.

American style money settled warrants: These warrants can be exercised at any time. If you do nothing, the difference between the expiry price and the strike price, if positive, will be credited to your Balance on expiry.

American style stock settled warrants: These warrants can be exercised at any time. If you have not taken any action, they expire with no value at expiry date.

Early exercise: If you wish to qualify for **dividends**, you must exercise a warrant before 17:30 C(E)ST on the day before the share becomes EX. N.B. An exercise order that you place after 17:30 C(E)ST on the day before the EX date will not be processed until the next trading day (the EX date). You then receive no dividend.

European style money settled warrants: These warrants can only be exercised on the expiry date. If you do nothing, the difference between the expiry price and the strike price, if positive, will be credited to your Balance.

European style stock settled warrants: These warrants can only be exercised on the expiry date. If you have not exercised your long stock settled warrants, they expire with no value.

Bermudan style stock settled warrants: These warrants can only be exercised between the first exercise date and the expiry date. If you have not taken any action, they expire with no value at expiry date.

DEGIRO: As Execution Only Client it is your responsibility to timely instruct DEGIRO in relation to the positions in Derivatives and warrants held by you. For example for the exercise of your options and warrants before expiration. You acknowledge and agree that DEGIRO is entitled, but not obliged or responsible to take any such actions for your risk and account if you fail to do so. If DEGIRO takes any such action, DEGIRO will be deemed to do so on your Instruction.

2.3 Short positions in Derivatives

A debit position in the underlying product not allowed

If you hold a short position in a Derivative for which having a debit balance in the underlying product is not permitted at DEGIRO without having a sufficient large long position of the underlying product in your Balance, we notify you of this before the expiry together with the deadline by which you must close the part of the position that is not covered. If you fail to do so, DEGIRO will close this position. DEGIRO closes the position 'at best', and costs are charged for this. We refer you to the document **Fees** for these costs.

If you do have a sufficient large long position of the underlying product in your Balance, then this position is blocked from the deadline until the day after expiry of the Derivative and the requirement to close the Derivative does not apply to you. At assignment, the product held in your Balance will be used for the required delivery.

A debit position in the underlying product allowed

With a short position in a Derivative for which having a debit balance in the underlying product is possible at DEGIRO, the underlying product or sufficient room under the service Debit Securities must be available in your Balance before expiry. If you have not closed the position before expiry, we will block an amount of underlying product in your Balance that is necessary for the delivery or the amount that is necessary as security for the resulting debit position in the underlying product. Insofar you do not have sufficient balance in the underlying product or room under the service Debit Securities, the Derivative will be closed before expiry. This closure will take place on an 'at best' basis and will involve costs. These costs are specified in the document **Fees**.